

1. Buyer

1.1 Buyer

Official name: University of Galway

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1 Procedure

Title: Relunched University of Galway - Polling & Survey Tools

Description: The University of Galway seeks to procure a robust and versatile online survey and analytics platform to support a wide range of institutional research, teaching and learning and administrative activities and projects. The selected platform will function as a comprehensive survey platform, offering comprehensive survey design, deployment, advanced analytics including data visualisation, and data management capabilities to meet the complex requirements of university users. This solution must comply with GDPR and institutional data security standards. An internal governance lead will oversee implementation and ongoing management to maintain compliance and accountability.

Procedure identifier: 1806c82f-f0b7-428f-90b5-ee202fb0e1e8

Internal identifier: 4fd01cae-015a-4889-a714-69b015d7d9aa

Type of procedure: Restricted

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract : Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information: See documentation

2.1.3 Value

Estimated value excluding VAT: 354 048,7 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1 Lot technical ID: LOT-0000

Title: Relunched University of Galway - Polling & Survey Tools

The University of Galway seeks to procure a robust and versatile online survey and analytics platform to

Description: support a wide range of institutional research, teaching and learning and administrative activities and projects. The selected platform will function as a comprehensive survey platform, offering comprehensive survey design, deployment, advanced analytics including data visualisation, and data management capabilities to meet the complex requirements of university users. This solution must comply with GDPR and institutional data security standards. An internal governance lead will oversee implementation and ongoing management to maintain compliance and accountability.

Internal identifier: 0d27f0db-47d9-4d04-b6f8-98979780fb54

5.1.1 Purpose

Main nature of the contract Services
:

Main classification (72000000 IT services: consulting, software development, Internet and support cpv):

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information: See documentation

5.1.3 Estimated duration

Start date: 01/04/2026

5.1.4 Renewal

Maximum renewals: 2

5.1.5 Value

Estimated value 354 048,7 Euro
excluding VAT:

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10 Award criteria

Criterion:

Type: Quality

Description: Various Quality Criteria

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 75

Criterion:

Type: Cost
Description: Total Cost of Ownership
Category of award threshold criterion: Weight (percentage, exact)
Award criterion number: 25

5.1.15 Techniques

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16 Further information, mediation and review

Review organisation: High Court Ireland
Information about review deadlines: Tenderers may request a review of the award decision within 14 calendar days from the date of this notification

6. Results

Value of all contracts awarded in this notice: 354 048,7 Euro

6.1 Result lot Identifier: LOT-0000

At least one winner was chosen.

6.1.2 Information about winners

Winner:
Official name: QuestionPro GmbH
Tender:
Tender identifier: T190581
Identifier of lot or group of lots: LOT-0000

Value of the tender: 354 048,7 Euro

Subcontracting : No

Contract information:

Identifier of the contract: T190581

Date of the conclusion of the contract: 27/03/2026

6.1.4 Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of
received Tenders
submissions:

Number of
tenders or
requests to 4
participate
received:

8. Organisations

8.1 ORG-0001

Official name: QuestionPro GmbH

Size of the
economic Medium
operator:

Registration
number: 12406179

Town: London

Postcode: WC1H 9LT

Country: United Kingdom

Roles of this organisation:

Tenderer

Winner of
these lots: LOT-0000

8.1 ORG-0002

Official name: University of Galway

Registration
number: 0022578j

Town: Galway

Postcode: H91 TK33

Country
subdivision West (IE042)
(NUTS):

Country: Ireland

Email: nicola.mcloughlin@universityofgalway.ie

Telephone: +353 (0)91 524411

Roles of this organisation:

Buyer

8.1 ORG-0003

Official name: High Court Ireland

Registration
number: High Court Ireland

Town: Dublin

Postcode: D07 A78X

Country
subdivision Dublin (IE061)
(NUTS):

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: 00353 1 8886016

Roles of this organisation:

Review organisation

Notice information

Notice

identifier 00012b38-89d6-49cd-af5c-2c7dc2e49625 - 01

/version:

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice

dispatch date: 07/04/2026 15:56 +00:00

Notice

dispatch date 07/04/2026 16:04 +00:00

(eSender):

Languages in

which this

notice is

English

officially

available: